

# Wellness Policies

## ARTHRITIS & SPORTS

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Orthopaedics • Physical Therapy • Wellness

### **Cancellation Policy (effective January 1, 2019)**

Providing great service to our clients is our top priority. Please help up by providing at least 24 hours notice for all cancellations. In the event that you are running late for your appointment, please call ahead as you may be asked to reschedule your appointment. If improper notice is provided, we reserve the right to charge you the full balance of your missed appointment.

### **Insurance for Nutrition and Massage Services**

Coverage for nutrition and massage services varies widely with each insurance carrier and plan. Payment in full for all nutrition and massage services is due at the time of your appointment unless we have received confirmation from your insurance carrier in advance of your appointment. We are happy to check with your insurance carrier on insurance coverage but cannot guarantee coverage. We are also always happy to assist you with documentation in order for you to submit a claim.

Date \_\_\_\_\_

Client Name \_\_\_\_\_  
(please print)

Client Signature \_\_\_\_\_