

ARTHRITIS & SPORTS PHYSICAL THERAPY

CANCELLATION POLICY

Arthritis & Sports Physical Therapy will require a **24 hour** Notice of cancellation prior to their scheduled appointment time. If proper notice is not given, you will be charged a cancellation fee of \$35.00. This fee must be paid prior to your next scheduled appointment. Failure to comply will result in forfeiture of future appointments until the fee is satisfied. If you cancel three appointments without giving 24 hours notice, you will be discharged from physical therapy and you must visit your doctor for a new prescription prior to your next physical therapy visit.

NO SHOW POLICY

Any patient that fails to show up for their scheduled appointment will be charged a **NO SHOW FEE** of \$35.00. The fee must be paid prior to their next scheduled appointment time. Failure to comply may result in forfeiture of future appointments until fee is satisfied. If you do not show up for three appointments, you will be discharged from physical therapy and you must return to your doctor for a new prescription prior to your next physical therapy visit.

LATE SHOW POLICY

Any patient arriving 15 minutes late will only be treated for the remainder of their scheduled appointment time. Patients arriving 20 minutes late may be asked to reschedule their appointment.

RETURNED CHECK FEE \$50.00

Patient acknowledges that they read and agreed on the terms of the above-mentioned policy.

Patient Signature

Date